

Overcoming Adversity with VisionVoice

Dr Roger Burns of Haverfordwest Practice explains how osteoarthritis and post viral arthropathy no longer prevent him from performing important GP duties, thanks to Vision Voice

Dr Roger Burns of the Haverfordwest Practice in Pembrokeshire uses the VisionVoice programme as part of Welsh Office-funded scheme which is helping people with disabilities to stay at work.

Why VisionVoice?

Dr Burns suffers from osteoarthritis, which was made worse when he developed postviral arthropathy, which led to sore and swollen hands for long periods of time. He chose the VisionVoice programme as it allows him to dictate letters to his computer at the surgery, at home or on the road. The programme allows him to keep up to date with necessary administration, to edit and format referral letters and to update patient details directly onto the system.

What is VisionVoice?

VisionVoice is an advanced speech recognition solution designed for use with Vision clinical systems. VisionVoice gives full voice control over the computer, allowing users to control the mouse and fully edit and format their documents via voice commands.

How VisionVoice is used at the Surgery

“Wake up”

“Open microsoft word”

This is the first command when Dr Burns wants to write a letter at his desk in the surgery.

At the Haverfordwest practice, the doctors type their own referral letters and save them within the patient notes. Dr Burns is able to use VisionVoice to dictate his letters. The programme has been tailored to Dr Burns’ voice profile and accurately turns voice into text.

Benefits of VisionVoice

1) Portability

The VisionVoice programme can be easily installed onto home computers and laptops, allowing users to be more flexible in their working patterns. This portability is extremely valuable for Dr Burns, who organises the Pembrokeshire vocational training scheme, and takes his VisionVoice-enabled laptop for course administration.

2) Compatibility

VisionVoice is compatible with Microsoft Office and virtually every other Microsoft Windows application. It allows Dr Burns to dictate emails within Outlook and the *Demon* system provided by Thus. It also allows users to design and produce powerpoint presentations for meetings.

Dr Burns said: "VisionVoice does, I believe, work in all the major computer systems used in general practice today. It has become an essential tool for me and I would not be without it."

3) Tailor-made Solution

The VisionVoice programme comes with a support package with standard commands designed specifically for VisionVoice. The commands enable users to edit letters quickly and to dictate naturally at up to 160 words per minute. Command sets can be customised to suit individual requirements, creating a programme that is as unique as the voice it responds to.

About InPS

In Practice Systems (InPS) is a leading provider of healthcare information systems focusing on primary and community care. InPS is part of the Cegedim Group - leaders in the production, use and distribution of data. The group also provides services and software linked to medical information and CRM activities. The Cegedim Group is located in 50 countries across 5 continents, with over 4000 staff. InPS is a major contributor to Cegedim's 400 million euro turnover and enjoys high level support from the group that will ensure we maintain our leading position in the UK healthcare market.

InPS provide a range of first class software and service solutions to support our customers in providing high quality patient care. Our flagship product, Vision, is now deployed at nearly 2,000 practices, reaffirming its position as the UK's leading primary care clinical system for Windows, with a UK market share to nearly 20% of GP practices.

The company has achieved consistent and sustained growth in customer numbers and profitability over the last 5 years and is committed to high levels of investment in staff and products. The user base for Vision has more than quadrupled since the company became part of the Cegedim Group in 1999. This growth has been achieved whilst still maintaining high quality service levels to our customers.

The creation, by acquisition, of 2 new sister companies in 2004 has extended our reach into new healthcare related markets and provides a platform from which the company can continue to prosper. *InPS Enterprise Solutions* will accelerate development of hosted, web-based software applications for deployments covering GP practices, primary care trusts, acute hospitals and community organisations.

Cegedim-Rx is a leading provider of systems and support to independent and regional pharmacy chains that will lift InPS' market reach and software development, as convergence of the systems used in GP practices and pharmacies increases in line with the National Programme for IT (NPfIT). Migration to electronic prescribing through Electronic Transmission of Prescriptions (ETP) is a key element of NPfIT.